

## Welcome to Krause Rental Properties!

We at Krause Rental Properties would like to thank you for leasing with us and wanted to provide some information we think would be helpful for you!

- If you have any questions for us, please visit our website at <u>www.krauserentals.com</u> or call us at 740-589-5477. We are open Monday through Friday 10am to 6pm.
  - For emergencies only (you need immediate assistance), you can call the emergency cell phone at 740-590-8335
- If you have a maintenance request, there is a link on our website under RESIDENT INFO where you can fill out a request form or email manager@krauserentals.com
- The utility companies that are used are as follows:
  - Electric-American Electric Power, AEP. 800-277-2177 or visit them online at <a href="http://www.aepohio.com">www.aepohio.com</a>
  - Gas-Columbia Gas of Ohio. 800-344-4077 or visit them online at <a href="http://www.columbiagasohio.com">www.columbiagasohio.com</a>
  - Cable/Internet-Time Warner Cable. 800-892-4357 or visit them online at <a href="http://www.timewarnercable.com">www.timewarnercable.com</a>
  - City of Athens Utilities-Water, sewage, sanitation and recycling. 740-592-3347
    or visit them online at <u>www.ci.athens.oh.us</u>
- Renters insurance-It is not required but we **highly recommend** that you get it through you or your parents insurance company. Better safe than sorry!
- Emergency Numbers-
  - Athens Police Department- 911 (emergencies only) or 740-593-6606
  - O'Bleness Hospital-740-593-5551
  - o Athens Fire Department-Station 1-740-592-3301 Station 2-740-592-3304
  - Ohio University Police-740-593-1911
  - Poison Control-800-222-1222

Thank you again and we look forward to having you with us this year!!